



Our Commitment

INOVA Federal is committed to providing a positive experience to all our members and we aim to facilitate the accessibility and usability of our website and mobile site.

Our goal is to permit our members to successfully gather information and transact business through our website whether you are using assistive technologies like a screen reader, a magnifier, voice recognition software, or captions for videos.

Accessibility Assistance

If you have difficulty using or accessing any element of this website or the INOVA Federal mobile site, please feel free to call us at 800.826.5465 or email us at memserv@inovafcu.org, and we will work with you to provide the information or transaction you seek through a communication method that is accessible for you consistent with applicable law (for example, through telephone support).

Actions

INOVA Federal is currently taking a variety of steps and devoting resources to further enhance the accessibility of our website and mobile site. We have contracted with experienced consultants, KASASA FIRSTbranch® and AudioEye®, to redesign our website and provide updates that will support accessibility and ensure that our website and mobile site meet or exceed applicable standards.

Ongoing Effort

At INOVA Federal, we are proud of the efforts that are in-progress to ensure that our website and mobile site are accessible to everyone. We view accessibility as an ongoing effort and are continually seeking solutions that will bring all areas of our website and mobile site to the same level of overall web accessibility.

Feedback

Please contact us at 800.826.5465 ext. 8432 or email us at marketing@inovafcu.org if you have any feedback or suggestions as to how we could improve the accessibility of this website.